

Exchange Program Update

September 2026



A man and a woman are smiling and looking out over a canal from a colorful Venetian gondola. The man is wearing a white hat and a blue plaid shirt, and the woman is wearing a pink shirt. The gondola has a vibrant rainbow-colored stripe along its side. The water is splashing, and the background shows a cityscape under a warm, golden sunset sky.

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An Overview

Exchange Is Evolving

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An **exciting new feature is coming to our exchange program** giving weeks owners increased visibility and booking options.

Starting in October, you will be able to introduce this new exchange feature to your owners.

This session walks you through what's changing, **why it matters to your owners**, and how to position it with confidence.



Ways to Exchange Today



Instant Confirmation

For immediate booking



Request First

To keep home resort week until request is confirmed



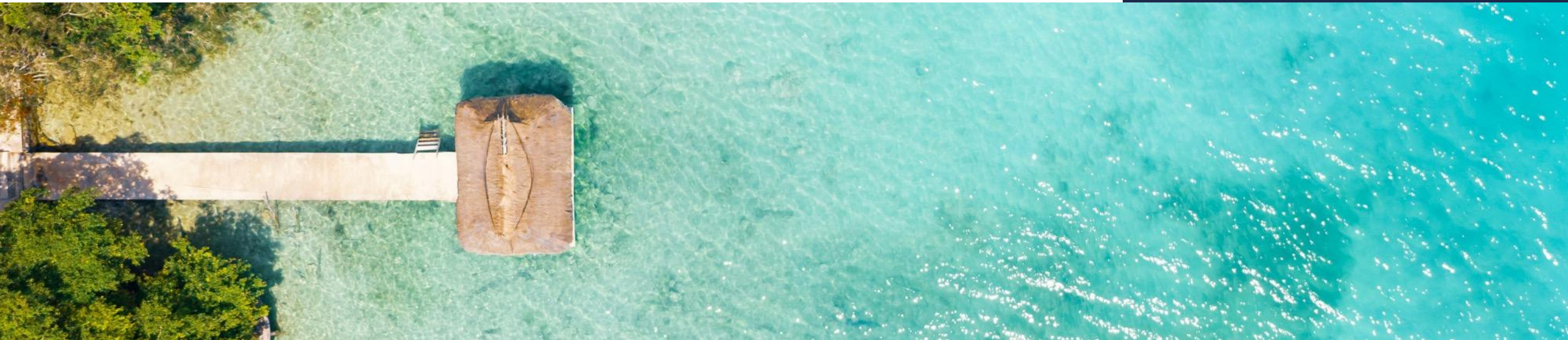
Deposit First

To deposit in advance and plan later



Flexexchange

For last-minute trips, view inventory with possible unit-size upgrades, 30 days before check-in (at no additional fee).



Discover the Power of an Upgrade

The new exchange feature is designed to offer weeks-owning members broader access to inventory and more visibility into the value of their week—and the option for them to Upgrade for an upgrade fee.



More access.

See more available exchange options. Explore different **unit sizes**, **travel dates**, and **destinations**.



Customer visibility.

Understand the **Trading Power** assigned to their deposited week and the **Exchange Value** of the vacation they want.



More choices.

Choose to **Upgrade** to a higher-value stay—or not. It's completely up to them.

Expanded viewing for greater exchange utilization and owner satisfaction.

How It Works

New Terms

With this new feature, the following new terms will be introduced and reinforced through ongoing member education.

TRADING POWER

The value assigned to the member's **deposited** week, based on resort quality (as reflected by the Resort Recognition tier), unit size, travel season, demand, and the date of their deposit.

EXCHANGE VALUE

The value of the **requested** unit week based on resort quality (as reflected by the Resort Recognition tier), unit size, travel season, and demand for such a unit week.

What Is Uptrade?

A more flexible way for weeks-owning members to use their deposited week for an exchange to a higher-value stay.

This new feature applies to weeks-owning members only, allowing them to explore more unit sizes, travel dates, and destinations. Upgrade fees are tiered, so members can choose how much of an Uptrade they want.

How Upgrade Works

1

Members' weeks have Trading Power.

Based on resort quality as reflected by Resort Recognition tier, unit size, travel season, demand, and the date of the deposit.

2

Available vacations display Exchange Value.

Determined using the same factors.

3

Members explore their options.

As members browse, they compare their Trading Power with the Exchange Value of the vacation they want.

4

Members choose their exchange.

Members can book a comparable week for no additional upgrade fee, or pay an upgrade fee for a higher-value stay.



What Members Get From Upgrade



MORE UNIT SIZES

Whether sizing up or down, members can now choose from a broader range of available accommodations.



MORE TRAVEL DATES

Members can book across more travel dates and even peak season may be in reach.



MORE DESTINATIONS

Members explore a wider variety of available destinations around the world and maybe even find their new favorite place.

More options to go where they want, when they want.

An Upgrade Example

1 Your week.

See the value of the week you own. Deposit early to maximize your **Trading Power**.

19 Trading Power



2 Your options.

Explore more destinations, travel dates, and unit sizes. Compare the **Exchange Values** of available stays to your **Trading Power**.

22
Exchange Value



+3 or more than your **Trading Power** is an Upgrade with a fee.

21
Exchange Value



19
Exchange Value



17
Exchange Value



Up to +2 is within your **Trading Power**.

No additional fee.

3 Your choice.

Upgrade when the **Exchange Value** of the stay you want is higher than your **Trading Power**.

19 Trading Power
22 Exchange Value

+3 Upgrade

A fee applies. Exchange Upgrade Fees are tiered. Choose how much of an **Upgrade** you want.

With Upgrade, you now have more power to go where and when you want.

This example is for illustrative purposes.

Upgrade Tiers & Fees

Upgrade fees are tiered, giving members the flexibility to choose how much of an Upgrade they would like.

EXCHANGE UPGRADE TIERS	
Up to +2	No Additional Fee
From +3 to +5	\$99
From +6 to +8	\$199
From +9 to +11	\$399
+12 and Higher	\$599

If the Exchange Value of the week is +2 or less, **no** Exchange Upgrade Fee applies.

Stays with an Exchange Value +3 or more are Upgrades. Exchange Upgrade Fee applies.

The applicable fee is visible throughout the booking journey.

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The Value of Vacation

ELITE QUALITY RATING									
Studio		1-Bedroom		2-Bedroom		3-Bedroom		4-Bedroom+	
From	To	From	To	From	To	From	To	From	To
11	23	14	27	18	31	19	32	20	33

PREMIER QUALITY RATING									
Studio		1-Bedroom		2-Bedroom		3-Bedroom		4-Bedroom+	
From	To	From	To	From	To	From	To	From	To
9	22	12	25	16	29	17	30	18	31

SELECT QUALITY RATING									
Studio		1-Bedroom		2-Bedroom		3-Bedroom		4-Bedroom+	
From	To	From	To	From	To	From	To	From	To
7	20	10	23	14	27	15	28	16	29

AFFILIATE QUALITY RATING									
Studio		1-Bedroom		2-Bedroom		3-Bedroom		4-Bedroom+	
From	To	From	To	From	To	From	To	From	To
5	18	8	21	12	25	13	26	14	27

The **Exchange Value** of an available week is determined by 4 factors:



Resort Quality
as reflected by
Resort Recognition tier



Unit Size



Travel Season



Demand

The Earlier Members Deposit, the Better

Deposit Lead Time Guide

Shows how far in advance you should deposit your week to get maximum Trading Power. By depositing earlier you get greater value for your exchange.

Deposit Lead Time	
Days From Check-In	Trading Power
181+ days	100%
91 to 180	95%
61 to 90	90%
31 to 60	85%
0 to 30	80%

Deposit at least 6 months in advance to maximize 100% of their Trading Power.

Once a member deposits their week, Trading Power is locked in.

Maximum Trading Power means more vacation possibilities.

Commonly Asked Questions

Commonly Asked Questions

When will this launch?

October 2026

Where can I make an Upgrade?

Wherever you usually prefer to exchange:
intervalworld.com, the Interval International To Go mobile app, or by calling Member Services.

Can points owners Upgrade?

No, Upgrade is an exchange feature for weeks owners that allows them to see additional availability and upgrade to higher-value vacations with an Exchange Upgrade Fee. Points owners can exchange to any stay for which they have sufficient points.

What if I am a weeks owner who has the option to deposit my week as points?

To utilize Upgrade, you must deposit your week as a week. If you choose to deposit your week as points, you will not be able to Upgrade but can exchange to any stay for which you have sufficient points.

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Commonly Asked Questions

What if the Exchange Value of the week I want is higher than My Trading Power?

If the Exchange Value is +3 or higher than your Trading Power, you can Upgrade with an Exchange Upgrade Fee. Comparable exchange has been expanded to include upgrades of +2 or less, in which case no Exchange Upgrade Fee would be applied.

What happens if the week I want has a lower Exchange Value than the Trading Power of my week?

You can exchange for that week without paying an Exchange Upgrade Fee. The difference between the Trading Power and Exchange Value will not be refunded or carried forward.

Does the timing of my deposit affect My Trading Power?

Yes. The timing of your deposit can impact your Trading Power. Depositing your week earlier results in higher Trading Power, which may give you greater flexibility when planning your exchange.

Can I Upgrade to a ShortStay Exchange®, Interval Options®, or Getaways?

No, Upgrades are not available for ShortStay Exchange, Interval Options, or Getaways.

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Commonly Asked Questions

How can I exchange to a larger unit? What happened to Unit-Size Upgrade?

If available, larger unit sizes will appear in your search results. If the Exchange Value of the larger unit you want is +3 or more than your Trading Power, you can Upgrade to that stay with the payment of an Exchange Upgrade Fee.

However, if the value difference is within +2 or less, there's no fee regardless of unit size. Previously, Unit-Size Upgrade only allowed members to exchange to a larger accommodation, when available.

Now that you can Upgrade to higher-value stays, you can explore more resorts, travel dates, destinations, and unit sizes. Being able to Upgrade expands your available upgrade options beyond unit size.

Does an Exchange Upgrade Fee apply to a confirmation made during Flexchange®?

No. Flexchange has not changed. Flexchange will still allow you to confirm an exchange 30 days to 24 hours before check-in. A confirmation made through Flexchange does not incur an Exchange Upgrade Fee. Higher-value stays confirmed through Flexchange cannot be used for increased Trading Power on a subsequent retrade or E-Plus® retrade.

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Thank You